Is tailoring scenarios to learners needs effective in a virtual environment?

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Presented by: Penny Neuendorf

AIM
To improve the communication skills of health professionals, CIT has developed a series of scenario-based role plays that are delivered in a 3D virtual workplace.

This virtual environment enables CIT to bring physiotherapists, occupational therapists, speech pathologists, students and teachers into one common learning area to work together on developing communication skills in the workplace.

Ethical, confrontational and risky situations can now be explored in a safe, immersive and non-threatening environment.
Results

• Profile of participants
• Tunnel Vision
• Angry Client
• Tailored Activities

Success

• 68% of students and teachers thought that these scenarios allowed them to demonstrate professionalism and communication skills
• 81% would recommend virtual worlds to others as a place to practice communication skills

Issues problems and resolutions

Technology
Time
Number of participants

For more information:
Contact: Penny Neuendorf
02 6207 4041
penny.neuendorf@cit.act.edu.au
Project wiki
http://virtual-health.wikispaces.com